



## Software Process Improvement



*Fissure Software Process Improvement services can apply to any size organization developing software, including: IT, software development or hardware development organizations.*

### SPI Benefits

- Increased customer satisfaction
- Increased return on investment
- Improved cycle time
- Increased productivity
- Improved quality (as measured by defects)
- Improved employee morale
- Decreased cost of quality
- Improved schedule and budget predictability

[www.fissure.com](http://www.fissure.com)

### Description

Fissure associates have been helping fortune 500 companies improve their software processes for over 10 years. We have work with management, process improvement teams and practitioners, to establish, evaluate and sustain process improvement activities. The focus of our consulting activities is to produce bottom line results by:

- Improving time to market
- Higher levels of productivity (less rework)
- Improved budget forecasting
- Client satisfaction
- Schedule predictability
- Lower levels of defects

### Our Approach

- Conduct a process assessment using industry best practices model to determine key process areas for improvement.
- Assist in establishing a process improvement vision and an improvement team using best in class process frameworks.
- Assist a process improvement team in developing and implementing an improvement plan including training and tools.
- Provide process improvement team guidance in developing software development life cycle models and process definitions to fit the needs of the organization.
- Assist in all areas of development process definition and implementation including requirements, architecture, design, implementation, test, release and support.
- Assist in all areas of support process definition and implementation including project planning, project management and control, measurement and analysis, review and inspection, configuration management, supplier management, quality assurance and project review.
- Provide guidance in organizational buy-in and culture change.
- Provide benchmarking for ongoing process improvement initiatives



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